

2003 11 11

Dear Sir,
Thank you for your letter of 11/11/03 regarding the above matter.

We are sorry to hear that you are having problems with the product. We will try to resolve the problem as quickly as possible. We will contact you within 30 days of the date of this letter.

If you are unable to reach us by the above date, please contact us at the following address: "11/11/03"

OEM / ODM. We will be happy to provide you with a replacement product within 10 days of the date of this letter. We will also provide you with a refund of the purchase price of the product.

We are sorry to hear that you are having problems with the product. We will try to resolve the problem as quickly as possible. We will contact you within 30 days of the date of this letter.

If you are unable to reach us by the above date, please contact us at the following address: "11/11/03"

Thank you !!